



A recognized leader in “bad debt” collection and recovery.

DataTrac Receivables Recovery (DTRR)

is our third-party "bad debt" collection entity, specializing in the recovery of primary & secondary accounts receivable. **Our teams of recovery specialist are segregated by the industry vertical (Medical, Utility or Retail) and are professionally trained and compliant with "third-party" collection laws; including FDCPA, FCRA, TCPA and HIPAA regulations.**

We believe strong teams, composed of well-trained and properly motivated individuals, deliver the best results.

Professional Leadership

Each team is directed by a Team Leader, who is an ARM industry veteran that possesses unique industry experience within the industry vertical they serve and has demonstrated the skill set required to guide their team of account representatives daily. Each Team Leader reports to our Collection Manager who manages and monitors daily compliance as well as individual goal performance. Additionally, each client is assigned a client success concierge, who is a dedicated liaison within our customer care department, who will serve as your primary point of contact for anything you or your staff needs from our organization. They will be in frequent communication with your staff regarding consumer disputes, payment verifications as well as month end reporting and any regulatory challenges that may affect your organization or ours with the recovery of your receivables.

Convenient + Courteous

Our collection management system offers multiple data formats for the placement of your accounts. Your client success concierge in conjunction with our IT manager will assist in establishing the safest protocol for transferring data from your office to ours. Upon receipt and loading of your delinquent A/R data into our system, we take it from there.

In summary, by leveraging the components of our comprehensive training, robust collection management system, and technical expertise; we will consistently achieve greater liquidation of your "bad debt" receivables. Our focus for developing lasting relationships through the delivery of powerful results that exceed your expectations and offer a seamless source of efficiency and convenience, will reduce your outstanding "bad debt" A/R, while protecting your brand image. **Our fee structure is flexible and depending on your needs, we can offer a flat fee for service or a traditional contingency based rate.**

Experience the benefits of our proven results and allow us to complete this piece of your recovery puzzle.

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