

Turn Your Current Receivables Into Daily Cash Flow

RMS (Receivable Management Services)

is our entity that specializes in pre-collect services as well as extended business office functions and operates as a separate division within Global Financial Services Group. This entity focuses strictly on early stage accounts receivable, usually 30-60 days after service has been rendered, where our team performs the daily task of persistent communication and diligent follow-up, resulting in expedited liquidation of your current A/R. Our staff consists of highly

professional and extensively trained customer service representatives along with medical industry veterans, who are distinctly skilled in insurance follow-up and denials management.

Early Out / Pre-Collect Services

Our Early Out / Pre-Collect services derive a cost-effective alternative to traditional "bad debt" collection and/or attorney fees. By forwarding your A/R to us within 60 days of the accounts becoming delinquent, our RMS pre-collect team will perform carefully crafted recovery procedures through a series of written correspondence and telephone contacts. These processes emphasize our intervention while also maintaining unparalleled customer service in order to elevate the consumers' awareness of the aging debt and motivating them to pay you quickly. These services are offered at a flat fee per account, whereby the fee structure is based on the number of accounts, letters and calls you desire.

EBO / Self Pay + Insurance Follow-Up

Our EBO / Self Pay and Insurance Denials Management team is composed of well-trained healthcare professionals accompanied with highly skilled customer service representatives. Upon placing your accounts with this team, they will handle and assist patients with all statement inquiries and for accounts where third-party payment is denied, our staff will review and communicate with the payor to rectify the billing error and set the claim up to be re-submitted to the carrier in order to obtain payment. This team will monitor payment performance daily and complement our communication through a series of telephone calls in order to elevate priority, which will accelerate your cash flow and lower your outstanding A/R.

In conclusion, our team will consistently deliver prompt and superior returns of your current outstanding A/R. Through our commitment to unrivaled customer service and attention to details, our team will increase your cash flow and enable you to recognize greater efficiency through allowing your staff to focus on other areas within your operation. Allow us to complete this important part of your revenue cycle puzzle today.

